# **CHAPTER 12:**

# **NOTIFICATIONS**

#### **PURPOSE**

The purpose of this chapter is to describe the Notifications that an organization may receive, the conditions that generate those notifications, and how long the Notifications are retained.

#### **REVIEW**

Notifications are system generated messages sent to ASAP User organizations when certain key events occur. These events may include but are not limited to - when an available balance is increased or decreased, when a request is awaiting agency review, or when new ASAP accounts are added.

Notifications are not directed to one user in an organization but are directed to the organization as a whole. Therefore, the first user to read the Notification messages should share the information with other users within the organization.

Unread Notification messages are retained for 25 business days. Read Notification messages are retained for five (5) business days. After the retention period, Notification messages are purged.

When a user logs onto the ASAP system, a message will appear indicating that the organization has unread notification messages. The following screen shows the message that a Federal Agency receives on the Federal Agency Functions Menu.

SP060A SP060AO 05/04/2001 T	AUTOMATED STANDARD APPLICATION FOR PAYMENTS FEDERAL AGENCY FUNCTIONS MENU	05/04/01 10:12:19
	<1> ACCOUNT FUNCTIONS MENU	
	<2> AUTHORIZATION ENTRY PROMPT	
	<3> AUTHORIZATION CERTIFICATION MENU	
	<4> REVIEW PAYMENT REQUESTS PROMPT	
	ENTER SELECTION NUMBER	BER: _
	IT F5=MAIN ORGANIZATION HAS UNREAD NOTIFICATION MESSAGES	

## LIST OF NOTIFICATIONS

The following table shows the current list of notifications that a Federal Agency, a Recipient Organization, and a Payment Requestor may receive.

	Online Notifications					
Msg ID	Message Receivers	Short Name	Message Text			
0002	Requestors	PRFL CHG	THIS MESSAGE IS TO ADVISE THAT CHANGES HAVE BEEN MADE TO YOUR REQUESTOR PROFILE. YOU MAY INQUIRE ON YOUR PROFILE USING PAYMENT REQUESTOR INQUIRY IN THE INQUIRY MENU. PLEASE CONTACT YOUR SERVICING RFC IF YOU HAVE QUESTIONS.			
0003	Recipients	PRFL CHG	THIS MESSAGE IS TO ADVISE THAT CHANGES HAVE BEEN MADE TO YOUR RECIPIENT PROFILE. YOU MAY INQUIRE ON YOUR PROFILE USING RECIPIENT ORGANIZATION INQUIRY IN THE INQUIRY MENU. PLEASE CONTACT YOUR SERVICING RFC IF YOU HAVE QUESTIONS.			
0004	Agencies	FILE REJ	THE FOLLOWING ACCOUNT / AUTHORIZATION FILE HAS BEEN REJECTED BY THE ASAP SYSTEM. PLEASE CONTACT YOUR SERVICING RFC IF YOU HAVE QUESTIONS.  FILE DATE FILE NUMBER			
			@DATE @FILE  REJECT REASON:  @RESN			
0005	Agencies	ACCT REJ	THE FOLLOWING BATCH ACCOUNT TRANSACTION HAS BEEN REJECTED BY THE ASAP SYSTEM. PLEASE CONTACT YOUR SERVICING RFC IF YOU HAVE QUESTIONS.			
			FILE DATE FILE NUMBER FPA/RGN @DATE @FILE @FPA			
			RECIPIENT ID ACCOUNT ID CHANGE TYPE  @ROID @ACCT @ACTN  REJECT REASON:  @RESN			

	Online Notifications			
Msg ID	Message Receivers	Short Name	Message Text	
0006	Agencies	AUTH REJ	THE FOLLOWING BATCH AUTHORIZATION TRANSACTION HAS BEEN REJECTED BY THE ASAP SYSTEM. PLEASE CONTACT YOUR SERVICING RFC IF YOU HAVE QUESTIONS.  FILE DATE FILE NUMBER AUTH EFF. DATE @DATE @FILE @EFDT  FPA/RGN RECIPIENT ID ACCOUNT ID INCR/DECR @FPA @ROID @ACCT @INDC  AUTHORIZATION AMOUNT: @AUAM  REJECT REASON: @RESN	
0007	Agencies Requestors	PMT REJECT	THE FOLLOWING PAYMENT WAS REJECTED BY ACH. THE REQUESTED AMOUNT HAS BEEN RESTORED TO THE ASAP ACCOUNT BALANCE:  FEDERAL AGENCY RECIPIENT ID ACCOUNT ID  @FPA @ROID @ACCT  REQUEST DATE REQUEST AMOUNT REJECT DATE  @RQDT @AMT @DATE	
0008	Agencies Requestors Recipients	PMT REJECT	THE FOLLOWING PAYMENT WAS REJECTED BY FUNDS. THE REQUESTED AMOUNT HAS BEEN RESTORED TO THE ASAP ACCOUNT BALANCE:  FEDERAL AGENCY RECIPIENT ID ACCOUNT ID  @FPA @ROID @ACCT  REQUEST DATE REQUEST AMOUNT REJECT DATE	
			@RQDT @AMT @DATE	

	Online Notifications					
Msg ID	Message Receivers	Short Name	Message Text			
0009	Agencies Recipients Requestors	RET CLASFD	A RETURNED PAYMENT HAS BEEN CLASSIFIED TO THE FOLLOWING ACCOUNT:  FEDERAL AGENCY RECIPIENT ID ACCOUNT ID  @FPA @ROID @ACCT  CLASSIFIED AMOUNT CLASSIFIED DATE  @AMT @DATE  THE ACCOUNT BALANCE FOR THIS ACCOUNT HAS BEEN INCREASED BY THE CLASSIFIED AMOUNT. PLEASE CONTACT YOUR SERVICING RFC IF YOU HAVE QUESTIONS.			
0010	Agencies Recipients Requestors	RET RECLS	A RETURNED PAYMENT HAS BEEN RECLASSIFIED FROM THE FOLLOWING ACCOUNT:  FEDERAL AGENCY RECIPIENT ID ACCOUNT ID  @FPA @ROID @ACCT  RECLASSIFIED AMOUNT RECLASSIFIED DATE  @AMT @DATE  THE ACCOUNT BALANCE FOR THIS ACCOUNT HAS BEEN DECREASED BY THE CLASSIFIED AMOUNT. PLEASE CONTACT YOUR SERVICING RFC IF YOU HAVE QUESTIONS.			
0011	Agencies	PMT REV	PAYMENT REQUEST(S) DATED @RQDT AGAINST YOUR AGENCY'S ACCOUNT(S) ARE AWAITING AGENCY REVIEW.			

	Online Notifications					
Msg ID	Message Receivers	Short Name	Message Text			
0012	Requestors	NEW AGNCY	THE FOLLOWING FEDERAL AGENCY HAS BEEN ADDED TO ASAP. YOU WILL BE NOTIFIED BY THIS AGENCY AND/OR YOUR SERVICING RFC IF YOU HAVE GRANTS WITH THIS AGENCY THAT WILL BE CONVERTED TO ASAP:  AGENCY LOCATION CODE/REGION: @FPA  AGENCY NAME: @NAME			
0013	Requestors Recipients	NEW ACCT		` '	EN ADDED FOR YOUR L AGENCY @FPA .	
0014	Requestors Recipients	CHG ACCT	FEDERAL AGENCY @FPA HAS MADE CHANGES TO THE FOLLOWING ACCOUNT:  RECIPIENT ID ACCOUNT ID			
			@ROID	(	@ACCT	
			INQUIRY MEN	IU TO INQUIRE	OFILE INQUIRY IN THE ON THE ACCOUNT.	
0015	Requestors Recipients	AUTH CERT	FEDERAL AGI AUTHORIZAT		HAS CERTIFIED AN LLOWING ACCOUNT:	
			RECIPIENT I	D A	ACCOUNT ID	
			@ROID	(	@ACCT	
			EFFECTIVE DATE	INCREASE/ DECREASE	AUTHORIZATION AMOUNT	
			@DATE	@ACTN	@AMT	
				HE INQUIRY MI	IZATION TRANSACTION ENU TO INQUIRE ON	

	Online Notifications				
Msg ID	Message Receivers	Short Name	Message Text		
0016	Requestors Recipients	PMT REVIEW	FEDERAL AGENCY @FPA HAS REVIEWED THE FOLLOWING PAYMENT REQUEST AND TAKEN THE NOTED ACTION ON @DATE:		
			REQUEST DATE #ITEMS REQUEST AMOUNT ACTION		
			@RQDT @ITMA @APAM @RVAC @ITMR @AMT @RVRJ		
			YOU MAY USE THE PAYMENT REQUEST INQUIRY IN THE INQUIRY MENU TO INQUIRE ON THE PAYMENT.		
0017	Requestors Recipients	PMT CANNED	FEDERAL AGENCY @FPA HAS CANCELED THE FOLLOWING PAYMENT REQUEST:		
			REQUEST SETTLEMENT REQUEST DATE DATE AMOUNT		
			@RQDT @STDT @AMT		
			IF YOU NEED FURTHER INFORMATION ON THE CANCELLATION, PLEASE CONTACT THE FEDERAL AGENCY.		
0018	Requestors Recipients	AGNCY REV	FEDERAL AGENCY @FPA HAS SPECIFIED THAT ALL OF ITS ACCOUNT ARE SUBJECT TO AGENCY REVIEW. IF YOU HAVE ANY QUESTIONS OR NEED FURTHER INFORMATION, PLEASE CONTACT THE FEDERAL AGENCY.		
0019	Requestors Recipients	RO REVIEW	FEDERAL AGENCY @FPA HAS SPECIFIED THAT ALL OF ITS ACCOUNTS FOR RECIPIENT @ROID ARE SUBJECT TO AGENCY REVIEW. IF YOU HAVE ANY QUESTIONS OR NEED FURTHER INFORMATION, PLEASE CONTACT THE FEDERAL AGENCY.		
0020	Requestors Recipients	ACCT REVW	FEDERAL AGENCY @FPA HAS SPECIFIED THAT THE FOLLOWING ACCOUNT FOR RECIPIENT @ROID, ACCOUNT ID @ACCT IS SUBJECT TO AGENCY REVIEW. IF YOU HAVE ANY QUESTIONS OR NEED FURTHER INFORMATION, PLEASE CONTACT THE FEDERAL AGENCY.		

	Online Notifications			
Msg ID	Message Receivers	Short Name	Message Text	
0021	Requestors Recipients	AGNCY REVW	FEDERAL AGENCY @FPA HAS MADE CHANGES TO AGENCY REVIEW PARAMETERS FOR ALL ACCOUNTS UNDER REVIEW. YOU MAY INQUIRE ON THE PARAMETERS USING ACCOUNT PROFILE INQUIRY IN THE INQUIRY MENU. IF YOU HAVE ANY QUESTIONS OR NEED FURTHER INFORMATION, PLEASE CONTACT THE FEDERAL AGENCY.	
0022	Requestors Recipients	ROID REVW	FEDERAL AGENCY @FPA HAS MADE CHANGES TO AGENCY REVIEW PARAMETERS FOR ACCOUNTS UNDER REVIEW FOR RECIPIENT ID @ROID . YOU MAY INQUIRE ON THE PARAMETERS USING ACCOUNT PROFILE INQUIRY IN THE INQUIRY MENU. IF YOU HAVE ANY QUESTIONS OR NEED FURTHER INFORMATION, PLEASE CONTACT THE FEDERAL AGENCY.	
0023	Requestors Recipients	ACCT REVW	FEDERAL AGENCY @FPA HAS MADE CHANGES TO AGENCY REVIEW PARAMETERS FOR THE FOLLOWING ACCOUNT: RECIPIENT ID @ROID , ACCOUNT ID @ACCT . YOU MAY INQUIRE ON THE PARAMETERS USING ACCOUNT PROFILE INQUIRY IN THE INQUIRY MENU. IF YOU HAVE ANY QUESTIONS OR NEED FURTHER INFORMATION, PLEASE CONTACT THE FEDERAL AGENCY.	
0024	Requestors Recipients	ACCT DET	ACCOUNT DETAILS HAVE BEEN ADDED/UPDATED FOR THE FOLLOWING ACCOUNT:  FEDERAL PROGRAM AGENCY:     @FPA  RECIPIENT ID:     @ROID  ACCOUNT ID:     @ACCT  YOU MAY INQUIRE INTO THE CHANGES USING THE ACCOUNT PROFILE INQUIRY IN THE INQUIRY MENU. IF YOU HAVE ANY QUESTIONS OR NEED FURTHER INFORMATION, PLEASE CONTACT THE FEDERAL AGENCY.	

	Online Notifications				
Msg	Message	Short Name	Message Text		
ID	Receivers				
0025	Agencies	DET REJ	THE FOLLOWING BATCH ACCOUNT DETAIL HAS BEEN REJECTED BY THE ASAP SYSTEM. PLEASE CONTACT YOUR SERVICING RFC IF YOU HAVE QUESTIONS.  FILE DATE FILE NUMBER FPA/RGN CHANGE TYPE @DATE @FILE @FPA @ACTN  RECIPIENT ID ACCOUNT ID ACCOUNT DETAIL ID @ROID @ACCT @ACDL  REJECT REASON: @RESN		
0026	Requestors Recipients	MAX DRAW	FEDERAL AGENCY @FPA HAS SPECIFIED THAT THE FOLLOWING ACCOUNT FOR RECIPIENT @ROID , ACCOUNT ID @ACCT IS SUBJECT TO A MAXIMUM DRAW LIMIT. IF YOU HAVE ANY QUESTIONS OR NEED FURTHER INFORMATION, PLEASE CONTACT THE FEDERAL AGENCY.		
0027	Requestors Recipients	AUTH XFER	THE BALANCE OF THE FOLLOWING ACCOUNT: AGENCY: @FPA RECIPIENT ID: @ROID ACCOUNT: @ACCT HAS BEEN INCREASED BY THE FOLLOWING AMOUNT: @AMT DUE TO AN INTERSTATE AUTHORIZATION TRANSFER FROM STATE @RGN ON @DATE.  YOU MAY USE THE AUTHORIZATION TRANSFER INQUIRY SCREEN IN THE INQUIRY MENU TO INQUIRE ON THIS TRANSACTION.		

## **GUIDE TO EXAMPLE**

In this section, users will learn how to use the Notification feature. Review the following example.

## **STEP 1: ACTION**

On the Main Menu, type 7 for Notifications and press Enter.

SP010A SP010AO 08/31/2000 T		08/31/00 HH:MM:SS
	<pre>&lt;1&gt; PAYMENT REQUEST PROCESSING &lt;2&gt; INQUIRY MENU &lt;3&gt; FEDERAL AGENCY FUNCTIONS MENU &lt;4&gt; RFC FUNCTIONS MENU &lt;5&gt; FRB SUPPORT PROCESSING &lt;6&gt; REPORT REQUEST MENU &lt;7&gt; NOTIFICATIONS</pre>	
ORGANIZATION .	ENTER SELECTION NUMBER: PRESS ENTER	7
F2=EXIT		

## **STEP 1: RESULT**

The Notification List appears.

SP	265A 265AO /31/2000 T	AUTON		ARD APPLICATION FOR	PAYMENTS	08/31/00 HH:MM:SS
SE	LECT <s> TO</s>	READ			PAGE 1 OF 1	
S	DATE/TIME	SENT	SENDER ID	SENDER SHRT NAME	DATE/TIME READ	READ BY
_	08/31/2000	10:46	SYSTEM	PMT REV		
_	08/27/2000	15:05	SYSTEM	FILE REJ	08/30/2000 15:0	5 E1XXX01
_	08/10/2000	11:59	SYSTEM	RET RECLS		
_	08/10/2000	16:24	SYSTEM	ACCT REJ		
	F5	=MAIN				

## **STEP 2: ACTION**

On the Notification List choose which notification you would like to view the Detail on by placing an S= in the SELECT field and pressing ENTER.

SP265A SP265AO 08/31/2000 T		-	O APPLICATION FOR CATION LIST	PAYMENTS	08/31/00 HH:MM:SS
SELECT <s></s>	TO READ			PAGE 1 OF 1	
S DATE/TIM	E SENT	SENDER ID	SENDER SHRT NAME	DATE/TIME READ	READ BY
_ 08/31/20	00 10:46	SYSTEM	PMT REV		
_ 08/27/20	00 15:05	SYSTEM	FILE REJ	08/30/2000 15:05	E1XXX01
S 08/10/20	00 11:59	SYSTEM	RET RECLS		
_ 08/10/20	00 16:24	SYSTEM	ACCT REJ		
	F5=MAIN				

## **STEP 2: RESULT**

The Notification Detail you specified appears.

SP270A AUTOMATED STANDARD APPLICATION FOR E SP270AO NOTIFICATION DETAIL 08/31/2000 T	PAYMENTS 08/31/00 HH:MM:SS
3 OF 4 MESSAGES  DATE SENT: 08/10/2000 SENDER LOGON: SPPM305U TIME SENT: 15:05:11  MESSAGE ID: 0010  MESSAGE TEXT:	SENDER ASAP ID: SYSTEM SHORT NAME: RET RECLS
A RETURNED PAYMENT HAS BEEN RECLASSIFIED FROM T	O AMOUNT RECLASSIFIED DATE
	00 08/10/2000
THE ACCOUNT BALANCE FOR THIS ACCOUNT HAS BEEN DECREAS PLEASE CONTACT YOUR SERVICING RFC IF YOU HAVE QUESTIC	
F7=PREV F8=NEXT F11=LIS' 10122 NOTIFICATION DISPLAYED.	Г

#### **STEP 3: ACTION**

To view more Notifications addressed to your organization press the F8=NEXT key to see the next available notification.

AUTOMATED STANDARD APPLICATION FOR PAYMENTS 08/31/00 SP270AO NOTIFICATION DETAIL HH:MM:SS 08/31/2000 T 4 OF 4 MESSAGES DATE SENT: 08/10/2000 SENDER LOGON: SPPM065U SENDER ASAP ID: SYSTEM TIME SENT: 16:24:11 SHORT NAME: ACCT REJ MESSAGE ID: 0005 MESSAGE TEXT: THE FOLLOWING BATCH ACCOUNT TRANSACTION HAS BEEN REJECTED BY THE ASAP SYSTEM. PLEASE CONTACT YOUR SERVICING RFC IF YOU HAVE QUESTIONS. FILE DATE FILE NUMBER FPA/RGN RECIPIENT ID ACCOUNT ID CHANGE TYPE 08/09/2000 XXXX 11000001 0101111 F1R10002 XXXXX REJECT REASON: XX F7=PREV F8=NEXT F11=LIST I0122 NOTIFICATION DISPLAYED.

#### **STEP 3: RESULT**

You are then presented with Notification 4 of 4. You may use F7=PREV to review previous notifications.

SP270A AUTOMATED STANDARD APPLICATION FOR PAYMENTS 08/31/00 SP270AO NOTIFICATION DETAIL HH:MM:SS 08/31/2000 T 4 OF 4 MESSAGES DATE SENT: 08/10/2000 SENDER LOGON: SPPM065U SENDER ASAP ID: SYSTEM TIME SENT: 16:24:11 SHORT NAME: ACCT REJ MESSAGE ID: 0005 MESSAGE TEXT: THE FOLLOWING BATCH ACCOUNT TRANSACTION HAS BEEN REJECTED BY THE ASAP SYSTEM. PLEASE CONTACT YOUR SERVICING RFC IF YOU HAVE QUESTIONS. FILE DATE FILE NUMBER FPA/RGN RECIPIENT ID ACCOUNT ID CHANGE TYPE 08/09/2000 XXXXX 11000001 0101111 F1R10002 XXXXX REJECT REASON: XX F7=PREV F8=NEXT F11=LIST I0122 NOTIFICATION DISPLAYED.

#### **STEP 4: ACTION**

To get back to the Notification List, press F11=LIST.

SP270A AUTOMATED STANDARD APPLICATION FOR PAYMENTS 08/31/00 SP270AO NOTIFICATION DETAIL HH:MM:SS 08/31/2000 T 4 OF 4 MESSAGES DATE SENT: 08/10/2000 SENDER LOGON: SPPM065U SENDER ASAP ID: SYSTEM TIME SENT: 16:24:11 SHORT NAME: ACCT REJ MESSAGE ID: 0005 MESSAGE TEXT: THE FOLLOWING BATCH ACCOUNT TRANSACTION HAS BEEN REJECTED BY THE ASAP SYSTEM. PLEASE CONTACT YOUR SERVICING RFC IF YOU HAVE QUESTIONS. FILE DATE FILE NUMBER FPA/RGN RECIPIENT ID ACCOUNT ID CHANGE TYPE 08/09/2000 XXXX 11000001 0101111 F1R10002 XXXXX REJECT REASON: XX F7=PREV F8=NEXT F11=LIST I0122 NOTIFICATION DISPLAYED.

#### **STEP 4: RESULT**

The Notification List appears allowing for the selection of another Notification or access to the Main Menu.

SP265A SP265AO		AUTOMA		APPLICATION FOR PAYMENTS ATION LIST		08/31/00 HH:MM:SS	
08/31/2000 T  SELECT <s> TO READ  PAGE 1 OF 1</s>							
S	DATE/TIME	SENT	SENDER ID	SENDER SHRT NAME	DATE/TIME REA	AD READ BY	
_	08/31/2000	10:46	SYSTEM	PMT REV			
_	08/27/2000	15:05	SYSTEM	FILE REJ	08/30/2000 15	:05 E1XXX01	
_	08/10/2000	11:59	SYSTEM	RET RECLS 08/31/2	2000 15:20 E	1XXX01	
_	08/10/2000	16:24	SYSTEM	ACCT REJ	08/31/2000 15	:20 E1XXX01	
	F5=	=MAIN					

## **STEP 5: ACTION**

Press F5=MAIN to return to the Main Menu.

	55A 265AO /31/2000 T	AUTOMATED STANDARD APPLICATION FOR PAYMENTS NOTIFICATION LIST					08/31/00 HH:MM:SS	
SEI	LECT <s> TO</s>	READ			PAGE 1	OF 1		
S	DATE/TIME	SENT	SENDER ID	SENDER SHRT NAME	DATE/TIME	READ	READ BY	
_	08/31/2000	10:46	SYSTEM	PMT REV				
_	08/27/2000	15:05	SYSTEM	FILE REJ	08/30/2000	15:05	E1XXX01	
_	08/10/2000	11:59	SYSTEM	RET RECLS 08/31	/2000 15:20	E1XXX	01	
_	08/10/2000	16:24	SYSTEM	ACCT REJ	08/31/2000	15:20	E1XXX01	
F5=MAIN								

## **STEP 5: RESULT**

The Main Menu appears allowing for the selection of other Menu items.

SP010A SP010AO 08/31/2000 T	AUTOMATED STANDARD APPLICATION FOR MAIN MENU	R PAYMEN	TS	08/31/00 HH:MM:SS
	<pre>&lt;1&gt; PAYMENT REQUEST PROCESSING &lt;2&gt; INQUIRY MENU &lt;3&gt; FEDERAL AGENCY FUNCTIONS MENU &lt;4&gt; RFC FUNCTIONS MENU &lt;5&gt; FRB SUPPORT PROCESSING &lt;6&gt; REPORT REQUEST MENU &lt;7&gt; NOTIFICATIONS</pre>			
ORGANIZATION	ASAP IDACCESS CODE	ENTER PRESS	SELECTION ENTER	NUMBER:
F2=EXIT				